

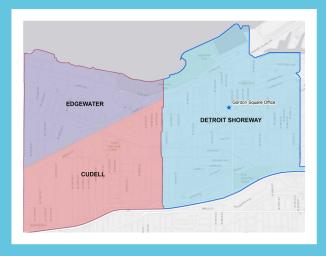
detroit horeway

Detroit Shoreway Community Development Organization

2020 Annual Report

Introduction

Our mission is to collaborate and guide physical, economic, and social development for improved quality of life. This is work we're proud to do in shared service with Cudell Improvement, Inc., for three Cleveland neighborhoods: Cudell, Edgewater, and Detroit Shoreway. Our combined service area stretches from West 45th Street to West 117th Street and from Lake Erie to Interstate 90. The three neighborhoods have over 28,000 residents, a population that is one of the most racially and socio-economically diverse in the city of Cleveland.



In 2020, the COVID-19 pandemic gave new urgency to making sure our residents have the basic necessities. We were also moved by the renewed calls for racial justice by Black Lives Matter activists and allies. Our organization stands with our Black and Brown communities, and we know racism shapes and segregates our neighborhoods. Through our organization's ongoing racial equity journey, we have focused our work on the southern half of our service area, where data show more residents of color and low-income households are located. This "South Service Area" across Detroit Shoreway and Cudell experiences less investment, both public and private, and is physically divided from northern districts and lake access by major rail lines.

Rapid Response

Once the pandemic risks became public, DSCDO and Cudell Improvement sprang into action to help our community. We worked with local businesses and partners to get masks and other resources safely into the hands of residents.

One week before Ohio's first stay-at-home order, our staff compiled and shared a list of local resources, including food distributions, financial assistance, and health information. We updated this list weekly, often daily, throughout 2020 and made it available in English



and Spanish on our websites. Residents printed and shared our "Resources During Coronavirus" list with their neighbors, and we delivered copies to our DSCDO property residents and to key locations in our service area, like RTA rapid stations, gas stations, and essential businesses.

As food insecurity rose, DSCDO and Cudell Improvement obtained a grant from the Cleveland Foundation's Rapid Response Fund to pay local restaurants to produce high-quality meals for our community. We organized distributions of more than 10,000 free meals over eight weeks for residents of any age, no questions asked. We set up meal sites at Dudley Triangle Park (Elton Avenue and West 73rd Street) and Good Earth Farm (Madison Avenue and West 89th Street) to ensure meals were available within walking distance of our "South Service Area." When organizing this program, we prioritized minority- and women-owned businesses and employed Rincon Criollo, Pulp Juice Bar, Gypsy Beans, Frank's Falafel, Ninja City, and Banter Beer & Wine for 150 meals or more per week.

Our community rallied to provide other resources at our meal sites, including free groceries, care bags with face masks, children's books, yard games, voter registration information, Census information, and rental and utility assistance forms. Thank you to the Hunger Network, Esperanza Threads, Masks4Community, Cleveland Kids' Book Bank, Recess Cleveland, and many more partners.

DSCDO launched the Fast Forward Fund for business relief in June, with the help of an anonymous donor, to crowd-source donations from the community and distribute a total of \$54,000 in grants to 23 local businesses.



With the CARES Act passed by the federal government, DSCDO was able to hire a specialist to carefully help dozens of residents find new rental and utility assistance programs. Our specialist worked in the field and over phone and email to guide residents step-by-step through applications, and she followed up to ensure they were receiving assistance.

Community Involvement & Engagement

Our Community Involvement staff support neighborhood leaders and resident-led initiatives. We assisted resident groups in applying for Neighborhood Connections grants for projects, including employing youth to beautify Dudley Triangle Park and distributing supplies for socially distanced trick-ortreat in the EcoVillage. We also supported block clubs, neighborhood associations, and stakeholder groups as they shifted to virtual meetings by providing frequent updates about resources.

We helped residents find safe ways to break out of isolation, including Art in the Park take-away activities



for children, Common Ground at Good Earth Farm, and a performance by Papo Ruiz y la Dulzura de la Salsa for Villa Mercedes seniors.

In our proactive approach to safety work, we partnered with Renee Jones Empowerment Center

and volunteers for Project Red Cord Night Out in Cudell. These events provided wellness checks and hygiene kits and engaged residents experiencing difficulties such as homelessness or drug addiction.

By the Numbers:

Free meals distributed: 10.000+

Free masks distributed: 4,000+

Assisted with **733** voter registrations, **570** vote-by-mail applications, and **5,000+** voting reminders

Census respondents assisted: 100+

Resident project funds sponsored: **\$9,000+**

Project Red Cord Night Out events: 5

Welcome Packets for new residents: 51

Restorative Justice Working Group meetings: **7**

Community clean-ups: 2

Street lights & signs reported for

repairs: 9

Graffiti tags removed: 6

Mediations provided: 2

Civic Engagement

2020 was not just an unusual year due to the pandemic; it was also a once-in-a-decade Census year and a presidential election year. DSCDO and Cudell Improvement encouraged civic participation, beginning with the March 17 primary election. After Ohio's last-minute COVID-19 restrictions and low voter turnout, the Cleveland Foundation and Cleveland VOTES enlisted DSCDO and Cudell Improvement to help residents overcome barriers to participating in our democracy. We moved into action like never before.



Our Census and nonpartisan voter registration outreach efforts became embedded in all our events and marketing. We created and mailed postcards in both English and Spanish to encourage our households to respond to the Census, even as the federal government changed its deadlines. We hired four residents as "trusted voices" to take clipboards, iPads, and mobile hotspots around the neighborhood, helping others respond.



Our staff worked with many volunteers to ensure nonpartisan voter registration was available at meal distributions, convenience stores, and gas stations. For National Voter Registration Day, we took on the monumental task of coordinating four simultaneous events. After the registration deadline, we continued outreach to ensure voters knew how to vote by mail, and we partnered with the VoterDrive initiative to coordinate rides to early voting. On Election Day, we cheered on voters at two polling locations with music, food, and Detroit Shoreway buttons. Our neighborhoods' 60% turnout rate is encouraging for our future civic engagement work.

MyCom, Youth, & Education

As of 2020, DSCDO and Cudell Improvement employ a full-time MyCom Regional Coordinator to promote youth development opportunities in our service area. Our Coordinator supported a virtual music production camp with Refresh Collective, job opportunities for youth refugees with ButterPear, and a community garden with a virtual component for youth participating from home. We also assisted Youth Opportunities Unlimited in employing 30 youth in our neighborhoods.

DSCDO and Cudell Improvement created a Youth Leadership Council in 2019 in partnership with

MyCom. Continuing into 2020, this collective of ten youth completed curriculum and volunteer hours focused on serving their community. We expanded the program in 2020 to create two Youth Leadership Councils across our three-neighborhood service area. In addition to trainings on gender equity and racial equity and inclusion, the Councils completed a civic engagement project by promoting voter registration and Census outreach in the field and online. The Councils have begun planning a Youth Union to expand their community organizing efforts.



Public Infrastructure

After many years of planning, the City of Cleveland completed design work in 2020 for the rehabilitation of West 65th Street. Despite the pandemic canceling public meetings, we helped collect over 270 comments from the community, and we intentionally included residents who do not use the internet. The new road designs include safer vehicle lanes, on-street parking, enhanced crosswalks and tree lawns, and bike lanes. Councilman Matt Zone committed additional funding for

safety enhancements for the bike lanes in response to community input. Construction is tentatively set to begin in March 2021.

In 2020, the City also prepared designs for the Lake Avenue Rehabilitation Project, a 1.7-mile project from Detroit Avenue to West 117th Street, and we supplemented outreach by creating and installing yard signs requesting public input. A significant portion of the Lake Avenue Master Plan — a resident-led planning process we supported in 2019 — was incorporated into the designs.



Greenspace and Tree Canopy Planning

Our ongoing greenspace planning and maintenance often takes place behind the scenes and would not be possible without our resident leaders and partners.



Following our assistance in the creation of the new Miriam Ortiz-Rush Park in our "South Service Area," the City completed public art installation designed by resident Haley Himiko Hudson Morris. The bright stripes and playful icons create a colorful and welcoming presence along Madison Avenue near West 75th Street.

We coordinated the installation of a new bench at the Labyrinth Park on West 65th Street, in memory of Timothy J. Melena, former Ward 17 Councilman. Thank you to the Friends of Tim Melena for your donation and to the West Clinton Block Club for maintaining this special park.



The EcoVillage Neighbors group completed the first Little Free Pantry at the EcoVillage RTA Gateway Park near the West 65th Street rapid station with DSCDO's assistance. This pantry allows residents to leave food, toiletries, and non-perishables for

others, and EcoVillage residents have since completed a second Little Free Pantry.

Tillman Park — a new City park — was installed in late fall directly behind the new Garrett Morgan High School campus. It connects Tillman Avenue to West 45th Street and features a walking path and seating area which overlooks the lake. DSCDO assisted with planning for this park and will help seek community input for a public art component.

DSCDO and Cudell Improvement completed planning phases of the Cuyahoga County Healthy Urban Tree Canopy Grant Program in 2020. Through community input and a professional arboriculture company, we cataloged tree conditions and planting sites. With the resulting tree maintenance and planting plan, we will seek implementation funding to improve the tree canopy in our three neighborhoods.

Economic Development

In 2020, our beloved local businesses pivoted their practices, adapted menus for take-out, launched online stores, and retooled their operations to withstand the hardships of COVID-19. DSCDO and Cudell Improvement staff worked diligently to share health and shut-down requirements, research grant opportunities, and regularly check in with business owners. We sent weekly emails to businesses and helped owners navigate the confusing array of resources and grants available. As a result of our efforts, businesses in our three neighborhoods have been granted well over \$2 million in government and foundation funding to support their continued operations. In addition,



DSCDO has been flexible with our commercial tenants to support them through the COVID-19 crisis.



Seeing a need for more grant funding for businesses, DSCDO launched the Fast Forward Fund and raised \$54,000 in community donations matched by an anonymous donor, allowing us to provide grants to 23 small businesses. The fund also reserved over \$5,000 to help support new, minority owned businesses to open in the Gordon Square area of Detroit Shoreway.

Thanks to our community's support, few businesses in the area closed. Thirteen new businesses opened in our service area, and large projects or renovations by Spice Headquarters, Gordon Green, and Indian Delight were also completed.

Businesses awarded Fast Forward Fund grants:

Bent Crayon Records Black Cat Barbershop Blank Canvas Theatre Bombshell Salon **Brewnuts Capitol Theatre** Cleveland CycleWerks Gypsy Beans & Baking Co. Hausfrau Records **HEDGE Gallery Hush Beauty Salon Love Threading** LUXE Kitchen & Lounge Maelstrom Collaborative Arts Ninja City Kitchen and Bar Ready Set! Coffee Refresh Collective Rincon Criollo S.P. Leather Stay Dog Daycare and Boarding Superelectric Pinball Parlor Susie Fraizer Toast

New Businesses in 2020:

Adaure Beauty
Advanced Aesthetics
Big Mamma's Burritos
Eclectic Ice Cream
Focus Lash|Skin|Brow
Grim Heart Tattoo
Luscious Nibbles and Nosh by Lisa Rice Styles
Mashiso Asian Grille
Remixx Ice Cream + Cereal Bar
Reverie Gifts
A Separate Reality Records
Scoot! Cold Brew
Washville Laundry



Washville Laundry grand opening at 10505 Madison Avenue

Single Family Housing & Housing Assistance

Through partnerships, DSCDO and Cudell Improvement catalyze new housing and vacant housing redevelopment, to ensure our neighborhoods remain diverse and mixed-income for decades to come. In addition, we connected residents with home repair programs in response to needs in 2020.

Healthy Homes Initiative

The City of Cleveland implemented its Healthy Homes Initiative (HHI) in our service area in 2020, and our HHI Specialist serves the Detroit Shoreway, Cudell, Edgewater, and West Boulevard neighborhoods. Our HHI Specialist reached over 100 homeowners and tenants, in English and Spanish, by surveying, attending meal distributions, and sending mailings. The HHI Specialist proactively connects residents to home repair resources and other assistance, assists residents step-by-step with applications, and advocates for residents' needs with resource providers.

Paint Programs & Lead Abatement

Our HHI Specialist also assisted dozens of households in 2020 in applying for the City of Cleveland Paint Program, which seeks to address lead hazards with paint supplies and training. DSCDO supplemented this program with our Citizens Bank Paint Program to assist two additional households in restoring their properties and abating potential lead hazards.

CHN Lease-Purchase Partnership

In partnership with DSCDO, CHN Housing Partners successfully received tax credits to construct 30 new homes on vacant lots located primarily in our "South Service Area." These new homes will be part of CHN's Lease-Purchase program for income-eligible households, providing leases and the option to purchase the home. Construction began in the fall of 2020, and all 30 homes are expected to be completed by fall of 2021. CHN Housing Partners also received another round of tax credits to construct an additional 30 homes with our support.

"My father is a senior homeowner in the Cudell neighborhood. He is on a fixed income, and his roof has had a hole in it for 6 years... When I contacted [HHI Specialist] Bridget in August, she helped tremendously. She reached out to Legal Aid for my father. She has kept in contact with us for the past 5 months and referred my father to different programs that the City of Cleveland offers. Bridget has honestly went above and beyond for my father, and I am very appreciative of her!"

-Kelly Baptista



CHN Lease Purchase construction on West 85th Street

Senior Home Repair Assistance

In 2020, DSCDO and Cudell Improvement applied for and were awarded a \$20,000 grant from the McGregor Foundation to establish a Senior Home Repair Assistance Program. Funds from this program will be used in 2021 to provide grants to senior-headed households in our service area for exterior home repairs.



Marketing & Events

We used all our marketing methods to connect residents to resources during the pandemic. We continuously updated our dscdo.org and cudell.com websites with bilingual, printable resource lists. We shared urgent updates and stories of hope on both organizations' Twitter, Instagram, and Facebook accounts. Our three, twice-monthly e-newsletters empowered readers to safely support others from home.

To counteract the "digital divide" which perpetuates racial inequities, we brought information directly to our residents. We mailed an unprecedented 53,000 newsletters and postcards, in English and Spanish, to share assistance programs and Census

and voting reminders. We produced 85 yard signs and sent 5,583 text messages to notify neighbors about free meals, civic engagement, construction and planning, and more.

We chose to postpone Cudell Improvement's second annual Edgewater Street Festival to 2021, after months of our planning were preempted by careful considerations of new health guidelines. Through the generous support of Cuyahoga Arts and Culture, we provided compensation to eight local artists and organizations who lost anticipated income from the postponement.

With the help of residents, we brought the Common Ground event to Cudell, giving residents a new and safe opportunity to gather. Attendees discussed civic engagement and food access at Good Earth Farm, with healthy meals from Mashiso Asian Grille.

We presented the fifth annual WINTERTIDE at Gordon Square as a free, virtual event with some in-person elements. With Cleveland Public Theatre, our artistic partner, we paired seven groups of artists with businesses in the Gordon Square Arts District to create original performances, which streamed live on dscdo.org and Facebook. Chalk muralists, wandering performers, and music activated Detroit Avenue while businesses opened for socially distanced shopping and carry-out dining. Talespinner Children's Theatre produced free, take-home children's activity kits and an online Kid Zone.

Thank you to our donors who helped make our firstever Detroit Shoreway Virtual Benefit a success in November. Local businesses donated prizes for our

WINTERTIDE, photo by Steve Wagner

online raffles and auctions, and our community watched our live presentation, streaming from the Capitol Theatre, to celebrate our honorees, Raymond Bobgan and Nelson Beckford.

Additional events supported in 2020: DSCDO Annual Meeting, Cudell Improvement Annual Meeting, Dyngus Day, Cleveland International Film Festival, GardenWalk Cleveland, Rite Aid Cleveland Marathon, Small Business Saturday, Holiday Handmade, Cudell Fine Arts events, National Voter Registration Day, Third Fridays at 78th Street Studios, Trick or Treat on Clifton Boulevard, Arbor Day at Michael J. Zone Recreation Center, and more.

Gordon Square Arts District

DSCDO is proud to manage the Gordon Square Arts District-Cleveland Improvement Corporation (GSAD-CIC), a Special Improvement District and separate nonprofit organization that delivers services along Detroit Avenue between West 58th and West 73rd Streets. GSAD-CIC provides holiday lighting, flower bed planting, safety escorts and patrols, litter clean-up, sidewalk and parking lot snow removal, and support for special events including Dyngus Day,

Día de Muertos, and WINTERTIDE at Gordon Square.



In 2020, DSCDO began providing additional marketing services for GSAD-CIC to promote the district to visitors, patrons, and residents. With an advisory committee, we created a brand voice strategy to center the vibrant arts and people of the district, and we produced ongoing posts on the Gordon Square Arts District's Facebook, Twitter, and Instagram accounts. We also managed a branding and logo refresh, and we redesigned the gordonsquare.org website to provide a fresh

"welcome guide" for visitors.

Following our outreach to property owners, the Special Improvement District was renewed for another five-year term in 2020 with a modest expansion along the north side of Detroit Avenue to approximately West 74th Street. This is the second renewal and first expansion of the district since its formation over 10 years ago.

Capitol Theatre

The Capitol Theatre is an anchor of the Gordon Square Arts District, proudly owned by DSCDO and operated by Cleveland Cinemas. We continued to provide ongoing marketing and events support for the Capitol Theatre in 2020. Our third annual Racial Equity & Inclusion Film Series began with a free screening of *Queen & Slim* before pivoting to an online format.

During the Capitol's closure due to the pandemic, we promoted ways for patrons to support the theatre, including Virtual Screening Room releases. In preparation for the Capitol's 100th year in 2021, DSCDO installed 68 new, reclining chairs in the upper two theatres and commissioned a local artist to create special centennial artwork.



Property Management



DSCDO self-manages its own portfolio of affordable housing – 16 properties containing a total of 335 units. Our residents are households making at or below 60% of area median income, with a third of our portfolio serving very low-income families.

Property Management staff continuously strive to break cycles of eviction. To build and maintain strong, supportive relationships with our residents, DSCDO employs a Resident Services Coordinator who conducts needs assessments at move-

in and connects residents to local services. During the challenges of COVID-19, Property Management and Maintenance staff went above and beyond to ensure our residents' basic needs were met. Staff conducted weekly care calls to all residents, delivered food to those in need, and assisted residents with applications for rental assistance.



Real Estate Development

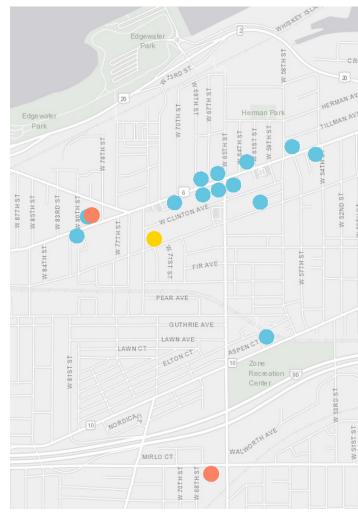
DSCDO is one of only a few community development corporations that develops multi-family affordable housing, with core competencies in Low-Income Housing Tax Credits (LIHTC) and historic preservation. DSCDO also offers up its expertise to local partners by acting as co-developer, consultant, and other capacity-building roles.

Throughout 2020, DSCDO worked with the Cuyahoga Metropolitan Housing Authority to complete a Rental Assistance Demonstration (RAD) conversion at four DSCDO-owned properties to bring in additional funds for the upkeep of these aging, historic buildings.

DSCDO is collaborating with Cleveland Public Library to develop a new housing proposal at West 80th



Karam Senior Living proposal for West 80th Street & Detroit Avenue



- DSCDO-owned and managed properties
- Proposed DSCDO projects in development
- DSCDO-assisted project development

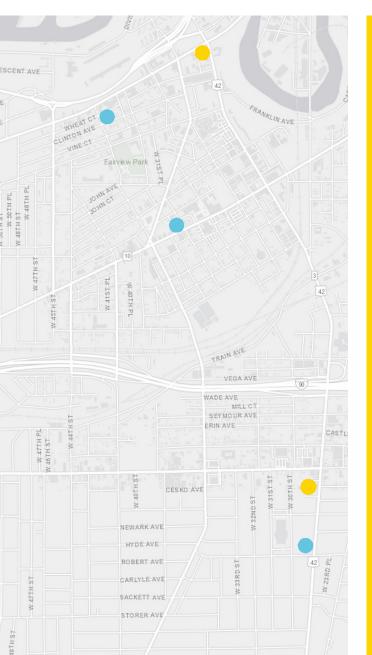
Street and Detroit Avenue for seniors earning 60% of area median income or less. This catalytic project would include a new Walz library branch on the ground floor and will incorporate universal design to allow residents to age gracefully. DSCDO has prepared an application to the Ohio Housing Finance Agency for Low-Income Housing Tax Credits for the project.

Pilsener of Cleveland Bottleworks building



DSCDO is also developing an adaptive reuse project of a former industrial building in the nearby Stockyards neighborhood. "Pilsener Square" would be a historic renovation of the former Pilsener of Cleveland Bottleworks building at West 65th Street and Clark Avenue and will house families making at or below 60% of area median income.

Additionally, DSCDO is acting as co-developer with the Hispanic Business Center to create CentroVilla25, a project that will provide micro-retail spaces and a hub of culture, community, and commerce in La Villa Hispana. This project is planned to break ground in 2021.



Governance

2020 was DSCDO's first full year under its revised Code of Regulations with changes for more equitable engagement, with \$5 memberships for residents age 16 and older as well as residential members of the Board of Directors from each of four quadrants of Detroit Shoreway.



DSCDO and Cudell Improvement maintain separate boards governing the organizations. Throughout 2020, a steering committee of both boards worked on designing a proposal for forming a single, unified community development corporation (CDC) to serve the Cudell, Detroit Shoreway, and Edgewater neighborhoods, with the goal of submitting the proposal to members of both organizations for approval.

DSCDO 2020 Award Winners

Sean Kilbane Award



COVID-19 Free Meals Coalition:

- Banter Beer & Wine
- Rincon Criollo
- Gypsy Beans & Baking Co.
- · Frank's Falafel House
- Ninja City Kitchen & Bar

Zone Family Public Service Award

Irene Catlin Award



Michael and Mary Zone

Stephanie Williams

Community Spirit Awards



EcoVillage Neighbors



Hugo Barragan

Sustainability Award



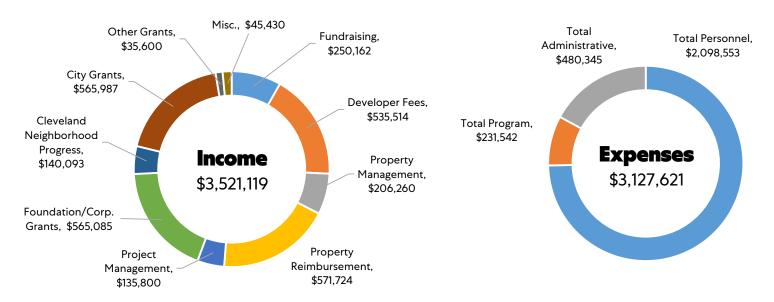
Ellen Kirtner-LaFleur

Neighborhood Improvement Award



Haley Morris

DSCDO 2020 Financial Report



Net Income: \$241,215

DSCDO 2020 Board of Directors

Residential Representatives

Austin Boxler (Southeast Quadrant)
Moneeke Davis (Southwest Quadrant)
Patty Jurca (Board President, Northeast
Quadrant)

Tim Krueger (Northwest Quadrant)
Terry Metter (Southwest Quadrant)
Rob Sommerfelt (Northwest Quadrant)
Camilo Villa (Northwest Quadrant)
Christina Znidarsic (Northeast Quadrant)

Commercial Representatives

Dan Bush (78th Street Studios, LLC)
Anna Perlmutter (Board Vice President,
Cleveland Housing Solutions)
Dean Van Farowe (Calvary Reformed
Church)
Chalana Williams (First Federal Lakewood)

Institutional/Nonprofit Representatives

Michael Doud (Edenc, Inc.)

Fr. Joseph Eddy (Our Lady of Mount Carmel Church)

Caitlin Lewins (Cleveland Public Theatre)
Teresa McCurry (New Beginning Ministries,
Board Secretary)

Appointed Members

Millie Caraballo
Donna Gonyon
Sara Kidner
Lisa McGovern
Trish Parham (DSCDO Tenant
Representative)
Chris Warren (Board Treasurer)

Donors & Supporters

Corporate Partners

Platinum Sponsors

First Federal Lakewood | Marous Brothers Construction | PNC Bank

Diamond Sponsor

Enterprise Community Partners

Gold Sponsors

Medical Mutual | The NRP Group | Surety Title Agency | Third Federal Savings & Loan

Business Partners & Individual Supporters

Neighborhood Legends

Charles M. and Helen M. Brown Foundation in Memory of Judge Raymond L. Pianka | The Cleveland Foundation

True Advocates

Eileen Dorsey Studio | Jeff and Jenny Spaeth | Progressive Urban Real Estate | Spice Catering Co.

Community Stewards

Astoria Café & Market | Avenue Partners | CHN Housing Partners | Christina Znidarsic | Civic Builders | Cleveland Public Theatre | Craicun Berry Funeral Home | Cuyahoga Land Bank | Dimit Architects | EDEN, Inc. | Horizon Education Centers | The Levin Group | Linda and Chris Warren | MVP Snow n' Lawn | Patricia and Charles Mintz | Pioneer Savings Bank

Loyal Allies

Bialosky Cleveland | Bill Whitney and Sandy Buchanan | Bobbi Reichtell and Mark McDermott | Champion Fire Equipment | City Architecture | Elmhurst Homes | Flight Cleveland | Full Color Printings | Grace Heffernan | Gypsy Beans & Baking Co. | Hilton Cleveland Downtown | Ithaca Court Occasional House | Ninja City Kitchen and Bar | Premium Metals Inc. | The Project Group | Racek & Associates, LLC | Stragety Design Partners | Sweet Moses Soda Fountain & Treat Shop | Tracy and Myriam Hardman | Trzaska Rosen Faller LLC

Friendly Faces

All Saints Public House | Cleveland CycleWerks | Dare Street Dahlias | Dimassa Appliance | FOUNT | General Pest | Joe Lanzilotta | Luscious by Lisa Rice Styles | LUXE Kitchen & Lounge | Océanne | Toast

Additional Supporters

Big Mamma's Burritos | Black Cat Barbershop | Daniel Petricig | Joy Roller | Love Threading Bar | Maelstrom Collaborative Arts | Masthead Brewing Company | Ready Set! Coffee | Refresh Collective | Rincon Criollo | S.P. Leather



Staff

Adam Stalder
Executive Director

Neighborhood Office

Christopher Brown
Safety & Community Outreach Coordinator

Michael Englehart Housing Director

Jazzmin Hardman Events, Membership & Development Coordinator

Josh Jones Marketing Director

Bridget Kent Márquez Healthy Homes Coordinator

Phil Kidd Special Projects Manager

David Ramsey MyCom Regional Coordinator

Rhonda Sneed Receptionist

Jeremy Taylor Director of Community Involvement

Jessica Trivisonno Director of Economic Development

Real Estate Development

Anya Kulcsar Chief of Real Estate

Brittany Senger Multi-Family Project Manager

Property Management

Glendie Rivera Director of Property Management

Lakisha Love
Assistant Director of Property Management

Dolores Lozada Property Manager

Tasha Thompson Leasing & Marketing Coordinator

Diane Norman Resident Services

Belinda White Maintenance Coordinator

Lashana Currie Administrative Assistant

Reggie Croley Maintenance

Accounting

Tynise Cephus Senior Accountant

Maryana Melnichuk Accounting/Administrative Assistant

Pat Konopka Accounting Assistant

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