

# Resources During Coronavirus/COVID-19

Detroit Shoreway Community Development Organization and Cudell Improvement, Inc. have compiled this list of local resources. This list was last updated April 26, 2021, but all items are subject to change. For updated info and additional resources, visit [dscdo.org/coronavirus](https://dscdo.org/coronavirus), contact providers directly, or call 211.

## Rental & Utility Assistance

If you are having trouble paying your rent or mortgage because of COVID-19, you may be eligible for Rental Assistance from the City of Cleveland or Cuyahoga County. Visit [neorenthelp.org](https://neorenthelp.org) now to apply and submit all required documents, or call **(833) 377-7368**.

If you are facing eviction and are living at/below the federal poverty line with at least one child, you have the right to free legal help in Housing Court. Visit [FreeEvictionHelp.org](https://FreeEvictionHelp.org) or call **(216) 687-1900** or **211**.

COVID-19 utility assistance is no longer available. For other utility assistance programs, visit [chnhousingpartners.org/utilityassistance](https://chnhousingpartners.org/utilityassistance) or call CHN Housing Partners at **(833) 377-7368**.

The City of Cleveland lifted the moratorium on utility shutoffs on Dec. 1, 2020. The City will resume the regular process for collections and disconnection of service for delinquent water and/or electric accounts. Contact your provider as soon as possible to discuss payment options:

Cleveland Water: (216) 664-3130

Cleveland Public Power: (216) 664-460

First Energy: 1 (800) 589-3101

Dominion Energy: [dominionenergy.com/ohio/billing](https://dominionenergy.com/ohio/billing)

NEORS (sewer): (216) 881-8247

**Free Meals** - Meals will be packaged and distributed to go until further notice.

**Every Weekday at 9am and 12pm, every Saturday at 9am and 4:30pm** – West Side Catholic Center (3135 Lorain Ave) | (216) 631-4741

**Every Weekday at 4-5pm, every Saturday at 12-1pm** - Children's Hunger Alliance is providing 2 meals for children 18 and younger at most City Recreation Centers, including:

Michael J. Zone Recreation Center (6301 Lorain Ave) | (216) 664-3373

Cudell Recreation Center (1910 West Blvd) | (216) 664-4137

**Every Weekday at 11:30am-12pm and 5:30-6pm** - St. Herman House (4410 Franklin Blvd) | (216) 961-3806

**Every Weekday** - Cleveland Public Library has grab-and-go meals for children up to age 18, courtesy of the Greater Cleveland Food Bank

**3-4pm** - Walz Branch (7910 Detroit Ave) | (216) 623-7095

**3:30-4:30pm** - Lorain Branch (8216 Lorain Ave) | (216) 623-7011

**Mondays, Tuesdays, Thursdays and Fridays, 10:30am-2pm** – Cleveland Metropolitan School District is providing grab-and-go meals for *any* children 18 and younger.

Waverly Elementary (1805 W 57th St) | (216) 838.7550

Louisa May Alcott (10308 Baltic Rd) | (216) 838-6500

Clark Elementary (5500 Clark Avenue) | (216) 838-7300

Denison Elementary (3799 W 33rd St) | (216) 838-3250

**Tuesdays only** - Max S. Hayes (2211 W 65th St) | (216) 838-9400

**Every Tuesday through Thursday at 5:30pm** – St. Patrick's Church (3602 Bridge Ave) | (216) 631-6872

**Every Wednesday, 5:15-6pm** – St. Luke’s Episcopal Church (1349 West 78th St) | (216) 631-2841

**Every 3rd Friday at 5:30pm** - Calvary Reformed Church (1918 W 65th St) | (216) 961-4271

## **Free Food Banks & Distributions**

Emergency food assistance may also be available in the interim. Call the Greater Cleveland Food Bank Help Center at **(216) 738-2067** or contact the providers below directly.

**Every Monday, 2:30-5pm, and every Thursday & Friday, 9:30am-12pm** - St. Vincent DePaul Community Corner (8302 Detroit Ave) | (216) 631-6508

**Every Tuesday through Friday, 10-11:30am** – St. Paul’s Community UCC (4427 Franklin Blvd) | (216) 651-6250

**Every Wednesday & Friday, 10am-2pm** – St. Patrick’s Church (3602 Bridge Ave) | (216) 631-6872

**Every 1st Friday, 4-5pm** – Marion C. Seltzer School (1468 W 98th St) | (216) 838-6550

**Every 2nd & 4th Monday, 5-7pm** – St. Luke’s Episcopal Church (1349 West 78th St), *drive-thru pick-up only* | (216) 631-2841

**Every 3rd Saturday, 10am-12pm** – New Beginnings Ministry (2060 W 65th St) | (216) 916-9270

**Every 4th Wednesday, 9am-12pm** – May Dugan Center (4115 Bridge Avenue), *drive-thru pick-up only or call for other arrangements* | (216) 631-5800

Cleveland Muslim Volunteers is providing free groceries and delivery (typically on Saturdays) to anyone in need (of any faith or background). Request at **clevelandmuslimvolunteers.com** or call **(216) 532-1775**.

## **COVID Vaccines & Testing**

The City of Cleveland has a call center to answer vaccine distribution questions and assist eligible individuals in scheduling a vaccination or joining a waitlist. Call **(216) 664-2222** during hours of operation, Monday-Friday, 9am-5pm. You may also call **211** for assistance with scheduling a vaccination and arranging free transportation.

Only individuals who meet the Ohio Department of Health’s criteria are eligible to receive a vaccine at this time. Visit **vaccine.coronavirus.ohio.gov** to check eligibility and find vaccination locations, or contact your healthcare provider. Neighborhood Family Practice is scheduling vaccination appointments (3569 Ridge Rd. and 4625 Puritas Ave. locations) and allows residents to join its waitlist by calling **(216) 281-0872**.

For free coronavirus testing, call Neighborhood Family Practice at **(216) 281-0872** to schedule an appointment at their W. 117th location. Visit **riteaid.com** or **cvs.com** for additional testing locations.

Follow the recommendations of the Centers for Disease Control, even after vaccination: Stay at home and avoid close contact with others (within about 6 feet). Clean your hands often with soap and water or with hand sanitizer. Find the latest recommendations at **cdc.gov/coronavirus**.

If you have symptoms (fever, cough, sore throat, headache, chills, tiredness, loss of taste/smell, difficulty breathing), stay at home. Call MetroHealth’s hotline at **(440) 592-6843** for an assessment or contact your physician by phone or virtual appointment.

## **Unemployment & Benefits**

For information about stimulus payments, or “Economic Impact Payments,” visit **irs.gov/eip**.

If you are unemployed, apply for benefits at **unemployment.ohio.gov** or call **(877) 644-6562**. If you are looking for a job, find employers currently hiring at **ohiomeansjobs.com**.

To apply for other benefits, visit **benefits.ohio.gov** or call **1 (844) 640-6446**.

## Other Financial Resources

FEMA is providing financial assistance for COVID-19-related funeral expenses incurred after January 20, 2020. Apply online at [disasterassistance.gov](https://www.disasterassistance.gov) or call 1 (844) 684-6333.

Community Financial Centers provides free, confidential financial coaching, and they are still helping new clients by phone or video call. Make an appointment by calling (216) 453-0497 or scheduling online at [communityfinancialcenters.org](https://www.communityfinancialcenters.org).

Emergency, interest-free loans up to \$1,500 may be available from HFLA of Northeast Ohio for anyone impacted by COVID-19. Apply at [interestfree.org](https://www.interestfree.org) or call (216) 378-9042.

## Free Internet Access

The Walz and Lorain branches of the Cleveland Public Library are open and have computers and internet access. RTA is also providing free Wi-Fi nearby at the W 65-Lorain Rapid Station and on trains and buses.

Request a free computer or hotspot from PCs for People at [pcsforpeople.org](https://www.pcsforpeople.org) or by calling (216) 930-5741.

Comcast is offering two free months of internet service to all qualified, low-income households. You may cancel at any time or continue the service at \$9.95 per month. To enroll, call 1 (855) 846-8376 or visit [internetessentials.com](https://www.internetessentials.com).

AT&T is offering two free months of internet service to limited income households who participate in the Supplemental Nutrition Assistance Program. After two months, the service continues at \$5 or \$10 per month, depending on plan speed. Apply by calling 1 (855) 220-5211 or visiting [att.com/access](https://att.com/access).

## Educational Resources

Please see Cleveland Metropolitan School District's website at [clevelandmetroschools.org](https://www.clevelandmetroschools.org) or call (216) 838-0000.

WVIZ/PBS ideastream's weekday TV programs are tailored for children ages 3 to 8 (7-9am) and ages 9 and older (9am-6pm). Watch over-the-air on channel 25.1 or through your local cable/satellite provider.

All children from birth to age 5 can receive a free book mailed to them each month from Dolly Parton's Imagination Library. Sign up at [literacycooperative.org](https://www.literacycooperative.org) or call (216) 776.6180.

You can find more resources at [scholastic.com/learnathome](https://www.scholastic.com/learnathome) and [pbs.org/parents](https://www.pbs.org/parents).

## Free Prescriptions Delivery

Rite Aid (6512 Franklin Blvd) – Call (216) 281-6100

Walgreens (11701 Detroit Ave) – Visit [walgreens.com](https://www.walgreens.com), text JoinRX to 21525, or call (216) 227-0819

CVS – Visit [cvs.com](https://www.cvs.com) or call your local CVS:  
10022 Madison Ave – (216) 651-6800  
11706 Clifton Blvd – (216) 228-9296  
3100 W 117th St – (216) 325-0773  
3171 West Blvd – (216) 281-3061

## Additional Resources for Seniors

Please call the City of Cleveland's Department of Aging at (216) 664-2833

## Childcare

If you are looking for local childcare options, call Starting Point's hotline, (216) 575-0061, during regular business hours for up-to-date, certified providers